

QUALIFICATIONS PACK - OCCUPATIONAL STANDARDS FOR TELECOM INDUSTRY

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What are Occupational Standards(OS)?

- OS describe what individuals need to do, know and understand in order to carry out a particular job role or function
- OS are performance standards that individuals must achieve when carrying out functions in the workplace, together with specifications of the underpinning knowledge and understanding



Introduction

Qualifications Pack –Installation Engineer- SDH & DWDM

SECTOR: TELECOM

SUB-SECTOR: Network Managed Services

OCCUPATION: Project Engineering

REFERENCE ID: TEL/Q6300

ALIGNED TO: NCO-2015/3114.0902

Installation Engineer in the telecom industry is also known as Field Engineer/ Acceptance Testing Engineer/Commissioning Engineer

Brief Job Description: An Installation engineer is responsible for installing SDH DWDM equipment in the site and carrying out site acceptance testing. As an optional responsibility the engineer may need to undertake commissioning of the site based on network topology.

Personal Attributes: Attention to detail, excellent problem-solving capabilities, strong quantitative abilities, strong interpersonal skills, ability to work with people, ability to multitask and track multiple projects simultaneously, dedication and willingness to stay current on changing technologies.

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Job Details	Qualifications Pack Code	TEL /Q6300		
	Job Role	Installation Engineer- SDH & DWDM		
	Credits NSQF	TBD	Version number	1.0
	Sector	Telecom	Drafted on	02/05/2013
	Sub-sector	Network Managed Services	Last reviewed on	29/04/2015
	Occupation		Next review date	31/05/2017
	NSQF Clearance on	20/07/2015		

Job Role	Installation Engineer – SDH & DWDM
Role Description	An Installation Engineer (ONE) is responsible for deploying Telecom Equipment in a Telecommunication Network.
NSQF level	5
Minimum Educational Qualifications*	Diploma
Maximum Educational Qualifications*	BE/B.Tech(CSE/ECE/EEE)
Training (Suggested but not mandatory)	L1 (SDH, DWDM), L2 (Switching, Routing) Technologies.
Minimum Job Entry Age	21 Years
Experience	0 – 4 Years of hands on experience in installation of SDH, DWDM, L2, L3 equipment.
Applicable National Occupational Standards (NOS)	<p>(Click to open the below hyperlinks)</p> <p>Compulsory:</p> <ol style="list-style-type: none"> 1. TEL/N6300 (Installation of SDH, DWDM) 2. TEL/N6301 (Acceptance Testing of SDH, DWDM equipment) 3. TEL/N6302 (Commissioning of SDH, DWDM equipment) <p>Optional: N.A.</p>
Performance Criteria	As described in the relevant OS units.

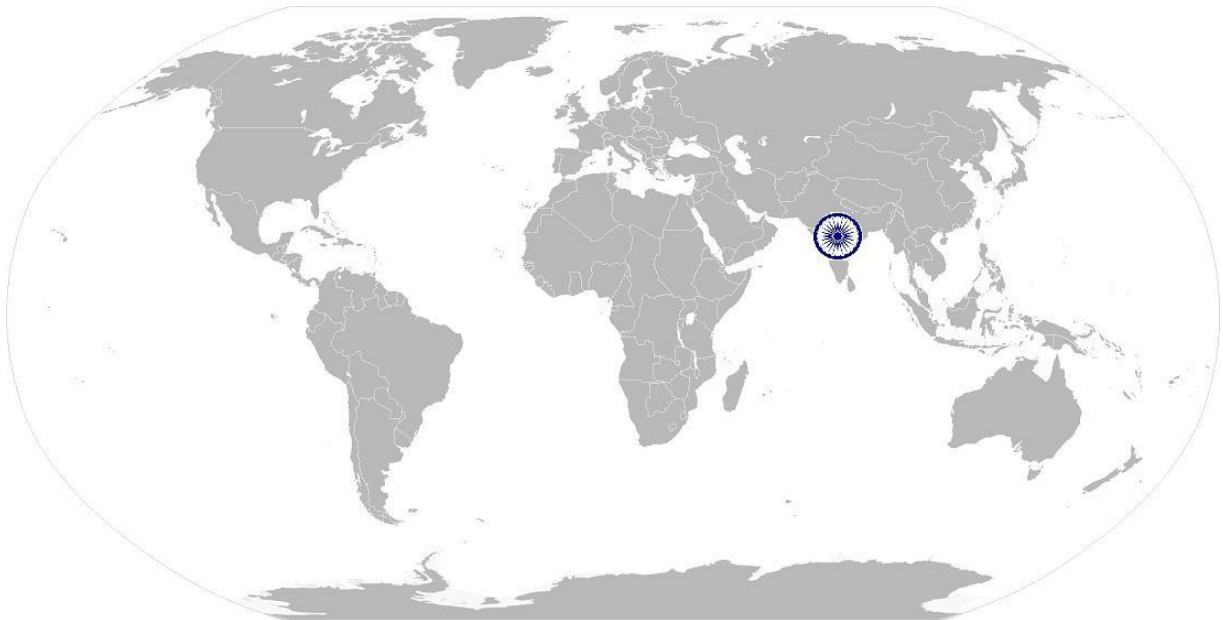
Keywords /Terms	Description
Sector	Sector is a conglomeration of different business operations having similar businesses and interests. It may also be defined as a distinct subset of the economy whose components share similar characteristics and interests.
Sub-sector	Sub-sector is derived from a further breakdown based on the characteristics and interests of its components.
Occupation	Occupation is a set of job roles, which perform similar/related set of functions in an industry.
Function	Function is an activity necessary for achieving the key purpose of the sector, occupation, or area of work, which can be carried out by a person or a group of persons. Functions are identified through functional analysis and form the basis of OS.
Job Role	Job role defines a unique set of functions that together form a unique employment opportunity in an organization.
OS	OS specify the standards of performance an individual must achieve when carrying out a function in the workplace, together with the knowledge and understanding they need to meet that standard consistently. Occupational Standards are applicable both in the Indian and global contexts.
Performance Criteria	Performance Criteria are statements that together specify the standard of performance required when carrying out a task.
NOS	NOS are Occupational Standards which apply uniquely in the Indian context.
Qualifications Pack Code	Qualifications Pack Code is a unique reference code that identifies a qualifications pack.
Qualifications Pack	Qualifications Pack comprises the set of OS, together with the educational, training and other criteria required to perform a job role. A Qualifications Pack is assigned a unique qualification pack code.
Unit Code	Unit Code is a unique identifier for an Occupational Standard , which is denoted by an 'N'.
Unit Title	Unit Title gives a clear overall statement about what the incumbent should be able to do.
Description	Description gives a short summary of the unit content. This would be helpful to anyone searching on a database to verify that this is the appropriate OS they are looking for.
Knowledge and Understanding	Knowledge and Understanding are statements which together specify the technical, generic, professional and organizational specific knowledge that an individual needs in order to perform to the required standard.
Organizational Context	Organizational Context includes the way the organization is structured and how it operates, including the extent of operative knowledge managers have of their relevant areas of responsibility.
Technical Knowledge	Technical Knowledge is the specific knowledge needed to accomplish specific designated responsibilities.
Core Skills or Generic Skills	Core Skills or Generic Skills are a group of skills that are key to learning and working in today's world. These skills are typically needed in any work environment. In the context of the OS , these include communication related skills that are applicable to most job roles.

Acronyms

Keywords /Terms	Description
SDH	Synchronous Digital Hierarchy
PDH	Plesiochronous Digital Hierarchy
DWDM	Dense Wavelength Division Multiplexing
L2	Layer 2, i.e. Data link layer standard of OSI architecture
L3	Layer 3, i.e. Network layer standard of OSI architecture
OHS	Organizational Health & Safety
RF cable	Radio Frequency Cable
SHE	Safety, Health & Environment
MUX	Multiplexer
RODAM	Reconfigurable Optical Add-Drop Multiplexer
MDU	Multiplexer Dimultiplexer Unit
VSWR	Voltage Standing Wave Ratio, it is a measure of the reflected power on a transmission line.

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National Occupational Standard


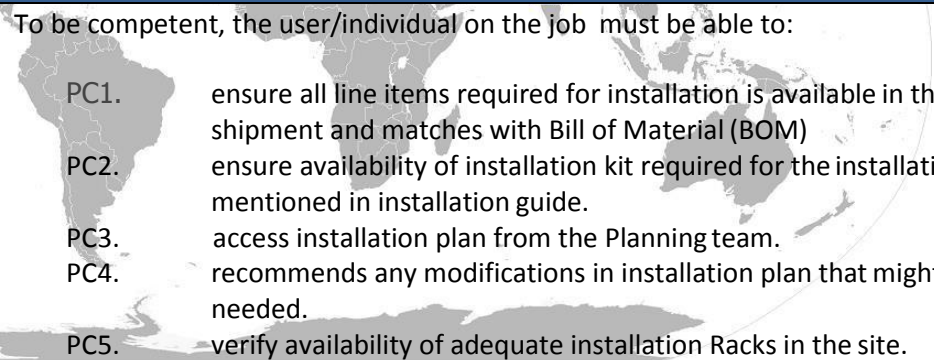


Overview

This unit is about carrying out installation of SDH,DWDM / L2,L3 equipment for the sites proposed by the Planning team.

TEL /N6300

Installation of SDH, DWDM

National Occupational Standard	Unit Code	TEL /N6300
	Unit Title (Task)	Installation of SDH, DWDM/ L2, L3 Equipment
	Description	This unit provides standard guidelines for installation of SDH, DWDM/ L2, L3 equipment by the installation engineer.
	Scope	<p>This unit/task covers the following:</p> <ul style="list-style-type: none"> • Verifying shipment • Undertaking installation of the equipment as per installation guidelines. • Connecting Power and traffic cable to the equipment. • Communicating installation status to Project Engineer. • Approving site for Acceptance Testing and commissioning. 
Performance Criteria (PC)		
	Element	Performance Criteria
	Verify shipment	<p>To be competent, the user/individual on the job must be able to:</p>  <p>PC1. ensure all line items required for installation is available in the shipment and matches with Bill of Material (BOM)</p> <p>PC2. ensure availability of installation kit required for the installation as mentioned in installation guide.</p> <p>PC3. access installation plan from the Planning team.</p> <p>PC4. recommends any modifications in installation plan that might be needed.</p> <p>PC5. verify availability of adequate installation Racks in the site.</p> <p>PC6. determines if any additional equipment, accessories are needed to complete the job.</p>
	Undertake Installation as per guidelines	<p>To be competent, the user/individual on the job must be able to:</p> <p>PC1. understand installation plan.</p> <p>PC2. ensure proper order and sequence of equipment is maintained in the installation Rack as per the installation plan.</p> <p>PC3. ensure adequate gap is maintained in between two equipment in the rack as per installation plan.</p> <p>PC4. ensure adequate space is available for cable routing.</p> <p>PC5. ensure Power and traffic cables are connected to the installed equipment.</p> <p>PC6. ensure all installation guidelines are followed for the installation.</p>

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Installation of SDH, DWDM

Connect Power and Traffic cable	<p>To be competent, the user/individual on the job must be able to:</p> <ul style="list-style-type: none"> PC1. identify right MCBs to be used at the rack for the installation as per power consumption of the equipment mentioned in installation guide. PC2. identify -48V DC, 0V and Ground Point in MCB and equipment in case of DC power supply. PC3. identify optical patch cords and electrical cables used for telecom equipment. PC4. connect and route power cable properly. PC5. understand advantages and disadvantages of different types of cables. PC6. connect and route traffic cable properly. PC7. distinguish different types of connectors for appropriate cables. PC8. take precautions to avoid damages for cables and connectors during connecting and disconnecting. PC9. understand the requirement and process of cleaning of optical fiber connectors with isopropyl alcohol/appropriate cleaning agent during installation. PC10. mark traffic cables with appropriate printed stickers.
Record and Report	<p>To be competent, the user/individual on the job must be able to:</p> <ul style="list-style-type: none"> PC1. prepare installation report in specified format. PC2. ensure all relevant information is provided in installation report. PC3. ensure the installation report is signed by appropriate authority as mentioned in installation plan. PC4. communicate installation progress to the Project Manager. PC5. ensure that documents that are required to be updated are identified and updated. PC6. ensure that documents are available to all appropriate authorities to inspect.
Health and Safety	<p>To be competent, the user/individual on the job must be able to:</p> <ul style="list-style-type: none"> PC1. ensure compliance with the site risk control, OHS, environmental and quality requirements as per company's norms. PC2. ensure that work is carried out in accordance to the level of competence and legal requirements. PC3. ensure that sites are periodically assessed for health and safety risk as per company's guidelines. PC4. ensure that ESD devices like anti-static bands are appropriately used as required. PC5. ensure compliance to health and safety guidelines both contractually and on site by the third party vendors and infra technicians. PC6. ensure availability of first aid box at site. PC7. ensure escalation of safety incidents to relevant authorities as per

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Installation of SDH, DWDM

	guidelines.
Knowledge and Understanding (K)	
A. Organizational Context (Knowledge of the company / organization and its processes)	<p>The user/individual on the job needs to know and understand:</p> <p>KA1. risk and impact of not following defined procedures/work instructions.</p> <p>KA2. escalation matrix for reporting identified incidents, troubles and/or emergencies e.g. system failures, fire and power failures.</p> <p>KA3. types of documentation in organization and importance of the same.</p> <p>KA4. SHE and OHS guidelines and regulations as per company's norms.</p> <p>KA5. protection equipment (anti-static bands, anti-static packaging, appropriate insulations) that are required to be used.</p> <p>KA6. first aid requirements in case of electrical shocks, cuts, fall from height and other common injuries.</p> <p>KA7. electrical and chemical related hazards and precautionary measures.</p> <p>KA8. usage of safety guidelines.</p>
B. Technical Knowledge	<p>The user/individual on the job needs to know and understand:</p> <p>KB1. basic equipment category.</p> <p>KB2. transmission media – Optical, Electrical.</p> <p>KB3. need and requirement of earthing the equipment.</p> <p>KB4. mechanism to maintain the earthing pit to absolute zero need and process of earthing of equipment.</p> <p>KB5. usage of cable connectors, cable ties and cable tray.</p> <p>KB6. site installation checklist and critical punch points.</p> <p>KB7. obtain equipment dimension from installation guide.</p>
Skills (S)	
A. Core Skills/ Generic Skills	Writing Skills,
	<p>The user/ individual on the job needs to know and understand how to:</p> <p>SA1. write email/letter to appropriate authority to access infrastructure (i.e. root etc) that might be needed for the installation.</p> <p>SA2. write installation report indicating relevant details of site, equipment and accessories.</p>
	Reading Skills
	<p>The user/individual on the job needs to know and understand how to:</p> <p>SA3. read and interpret bill of material to check if all necessary parts are available for installation.</p> <p>SA4. interpret technical plans and drawings for the installation.</p>
	Oral Communication (Listening and Speaking skills)

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Installation of SDH, DWDM

	<p>The user/individual on the job needs to know and understand how to:</p> <ul style="list-style-type: none"> SA5. liaise and coordinate with third party vendors. SA6. communicate with supervisor. SA7. provide advice and guidance to peers and juniors. SA8. communicate in local language.
B. Professional Skills	Plan and Organize
	<p>The user/individual on the job needs to know and understand how to:</p> <ul style="list-style-type: none"> SB1. prioritize and execute tasks in a high-pressure environment. SB2. multitask by handling multiple tasks and completing them successfully with due timeline. SB3. use and maintain resources efficiently and effectively. SB4. be flexible and accept changes in job requirements, schedules or work environments.
	Customer Centricity
	<p>The user/individual on the job needs to know and understand how to:</p> <ul style="list-style-type: none"> SB5. communicate with the customer professionally yet providing them relevant information on progress of installation. SB6. ask for any help or assistance if needed.
	Problem Solving
	<p>The user/individual on the job needs to know and understand how to:</p> <ul style="list-style-type: none"> SB7. troubleshoot common equipment and network related problems. SB8. utilize appropriate tools and commands to rectify faults. SB9. utilize appropriate communication channels to escalate unresolved problems to relevant personnel.

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Installation of SDH, DWDM

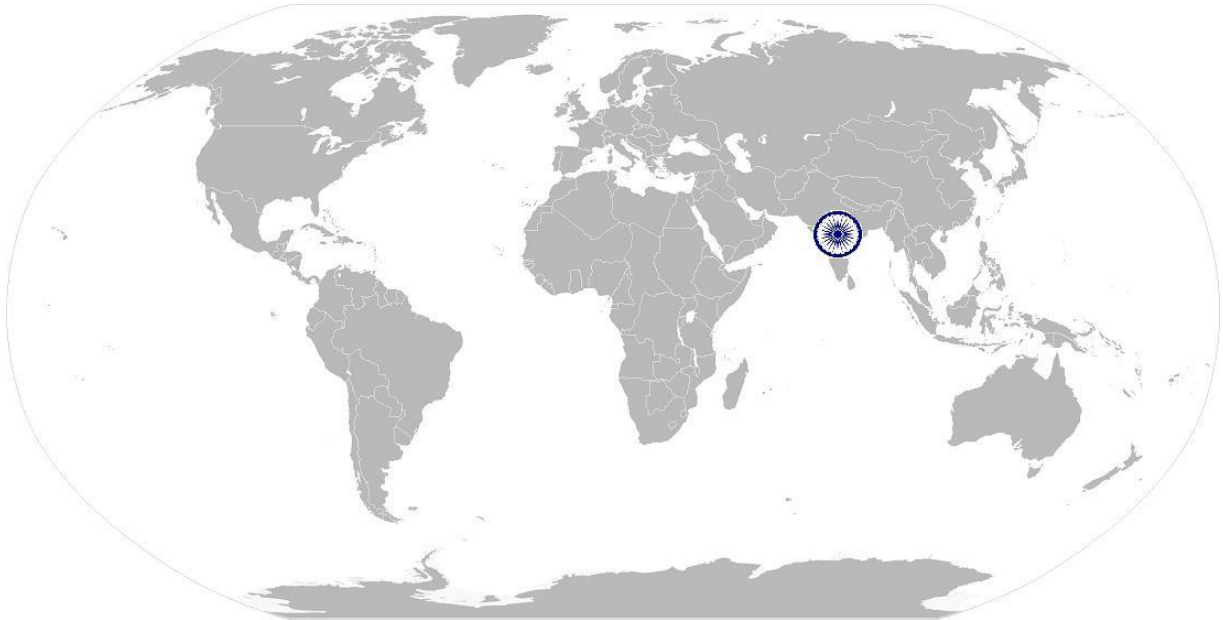
NOS Version Control

NOS Code	TEL/N6300		
Credits NSQF	TBD	Version number	1.0
Industry	Telecom	Drafted on	02/05/2013
Industry Sub-sector	Network Managed Services	Last reviewed on	29/04/2015
		Next review date	31/05/2017



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National Occupational Standard


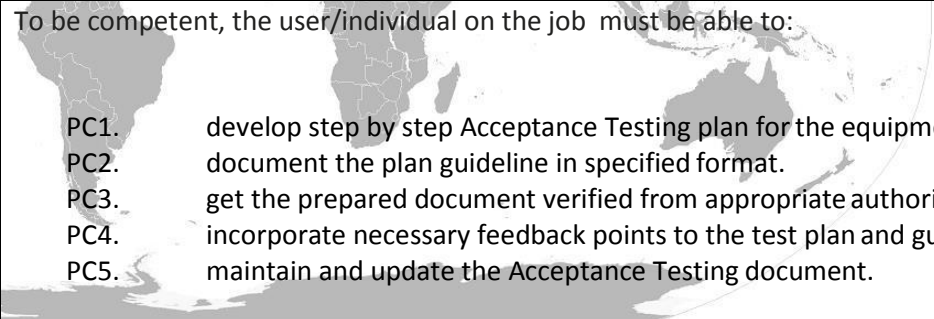


Overview

This unit is about carrying out site Acceptance Testing (AT) of SDH and DWDM equipment for the sites where equipment installation work is successfully completed.

TEL/N6301

Undertake site acceptance testing of SDH & DWDM equipment

National Occupational Standard	Unit Code	TEL /N6301
	Unit Title (Task)	Site Acceptance Testing (AT)of SDH and DWDM equipment.
	Description	This unit provides standard guidelines for site Acceptance Testing (AT)of SDH and DWDM equipment.
	Scope	<p>This unit/task covers the following:</p> <ul style="list-style-type: none"> • Developing site acceptance testing plans and test procedures. • Configuring the equipment as per the test plan. • Labeling ports and cables. • Test effectiveness and close activity. • Report and Record. 
Performance Criteria(PC)		
Element	Performance Criteria	
Develop site acceptance testing plan and test Procedure	<p>To be competent, the user/individual on the job must be able to:</p> <p>PC1. develop step by step Acceptance Testing plan for the equipment. PC2. document the plan guideline in specified format. PC3. get the prepared document verified from appropriate authority. PC4. incorporate necessary feedback points to the test plan and guidelines. PC5. maintain and update the Acceptance Testing document.</p> 	
Configure equipment as per guideline	<p>To be competent, the user/individual on the job must be able to:</p> <p>PC1. verify power connectivity and switch on the power to the equipment. PC2. configure the equipment step by step following Acceptance Testing guidelines document. PC3. verifythe configuration checklist as per AT document.</p>	

TEL/N6301

Undertake site acceptance testing of SDH & DWDM equipment

Label ports and cables	<p>To be competent, the user/individual on the job must be able to:</p> <p>PC1. arrange printed stickers to label equipment ports.</p> <p>PC2. label port number appropriately as per Acceptance Testing (AT) reference guideline.</p> <p>PC3. ensure that label clarifies the connectivity between two ends of a cable.</p>
Test Effectiveness and close activity	<p>To be competent, the user/individual on the job must be able to:</p> <p>PC1. test the equipment as per the guidelines with the help of PDH and SDH test sets.</p> <p>PC2. update the test report as per the test result.</p> <p>PC3. ensure completion of administrative jobs like site clearance, return of test equipment.</p>
Report and Record	<p>To be competent, the user/individual on the job must be able to:</p> <p>PC1. document site acceptance testing as per AT specified format.</p> <p>PC2. ensure that documents that are required to be updated are identified and updated.</p> <p>PC3. ensure that documents are available to all appropriate authorities to inspect.</p>
Knowledge and Understanding (K)	
A. Organizational Context (Knowledge of the company / organization and its processes)	<p>The user/individual on the job needs to know and understand:</p> <p>KA1. risk and impact of not following defined procedures/work instructions.</p> <p>KA2. escalation matrix for reporting identified incidents, troubles and/or emergencies e.g. system failures, fire and power failures.</p> <p>KA3. types of documentation in organization and importance of the same.</p> <p>KA4. records to be maintained and implication of non-maintenance of the same.</p> <p>KA5. knowledge of spare management and repair and return process of faulty equipments.</p> <p>KA6. SHE and OHS guidelines and regulations as per company's norms.</p> <p>KA7. protection equipment (anti-static bands, anti-static packaging, appropriate insulations) that are required to be used.</p> <p>KA8. first aid requirements in case of electrical shocks, cuts, fall from height and other common injuries.</p>

TEL/N6301

Undertake site acceptance testing of SDH & DWDM equipment

	KA9. electrical and chemical related hazards and precautionary measures. KA10. usage of safety equipments.
B. Technical Knowledge	<p>The user/individual on the job needs to know and understand:</p> KB1. PDH and SDH technology. KB2. limitations of PDH. KB3. advantages of SDH. KB4. mapping and Multiplexing technology of SDH. KB5. how the DWDM technology works. KB6. applications of DWDM. KB7. key components of DWDM systems. KB8. architecture of a DWDM network. KB9. key considerations related to the deployment of DWDM. KB10. optical Add-Drop Multiplexers. KB11. optical Cross-Connects. KB12. basic equipment design and application. KB13. optical fiber transmission. KB14. login cables (RJ45, RS232 and Hi –Speed USB) for different site equipment. KB15. functionality of test equipment, line tester, Ethernet tester, VSWR meter, RF power meter, Optical meter etc.
Skills (S) (Optional)	
A. Core Skills/ Generic Skills	<p>Writing Skills,</p> <p>The user/ individual on the job needs to know and understand how to:</p> SA1. draft Acceptance testing plan. SA2. write acceptance testing report as per the specified report format.
	<p>Reading Skills</p> <p>The user/individual on the job needs to know and understand how to:</p> SA3. read and interpret test plan to execute. SA4. read and interpret alarms.
	Oral Communication (Listening and Speaking skills)

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Undertake site acceptance testing of SDH & DWDM equipment

	<p>The user/individual on the job needs to know and understand how to:</p> <p>SA5. explain complex design and concepts in non-technical language. SA6. communicate with supervisor properly. SA7. provide advice and guidance to peers and juniors.</p>
B. Professional Skills	Equipment operating skills
	<p>The user/individual on the job needs to know and understand how to:</p> <p>SB1. operate active SDH and DWDM equipment installed at sites. SB2. operate equipment specific software like Network Element System (NES). SB3. connect appropriate login cables (RJ45, RS232, High Speed USB) to logon to the core nodes. SB4. use appropriate cables (Optical, Electrical) and connectors for effective cabling.</p>
	Technical interpretation skills
	<p>The user/individual on the job needs to know and understand how to:</p> <p>SB5. interpret SDH, PDH test sets test results to localize faults and undertake appropriate steps. SB6. analyze service impact of the faults to prioritize actions on alarms.</p>
	Decision Making
	<p>The user/individual on the job needs to know and understand how to:</p> <p>SB7. decide if acceptance testing needs to be halted under critical circumstances and report to relevant authority. SB8. decide if the proposed plan needs changes to make it relevant for the equipment under AT and communicate with the appropriate team.</p>
	Plan and Organize
<p>The user/individual on the job needs to know and understand how to:</p> <p>SB9. prioritize and execute tasks in high-pressure environment. SB10. multitask by handling multiple tasks and completing them successfully with due timeline. SB11. use and maintain resources efficiently and effectively. SB12. be flexible and accept changes in job requirements, schedules or work environments.</p>	

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Undertake site acceptance testing of SDH & DWDM equipment

	CustomerCentricity
	The user/individual on the job needs to know and understand how to:
	<p>SB13. communicate with the customer professionally yet providing them relevant information.</p> <p>SB14. ask for any help or assistance if needed.</p>
	Problem solving skills
	The user/individual on the job needs to know and understand how to:
	<p>SB15. identify possible reason of the problem that may arise during AT.</p> <p>SB16. utilize appropriate communication channels to escalate unresolved problems to relevant personnel.</p>
	Analytical Thinking
	The user/individual on the job needs to know and understand how to:
	<p>SB17. think through to address complex problems that might arise during Acceptance Testing (AT).</p> <p>SB18. source technical information by researching enterprise website or manufacturer's technical documentation.</p>

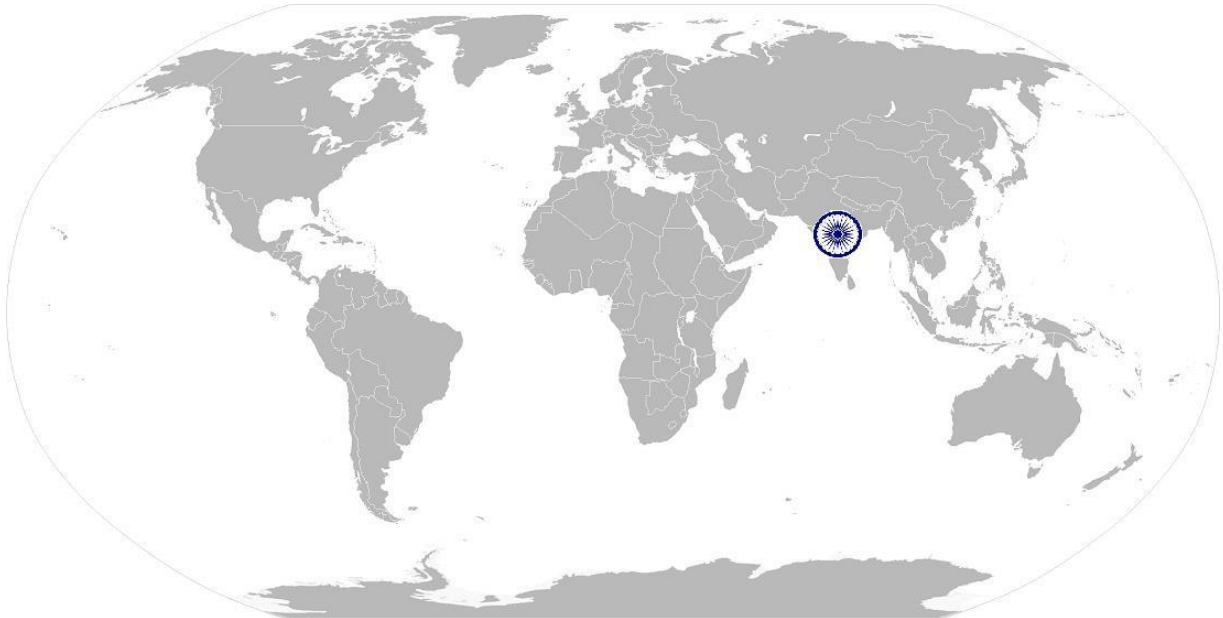


TEL/N6301

Undertake site acceptance testing of SDH & DWDM equipment

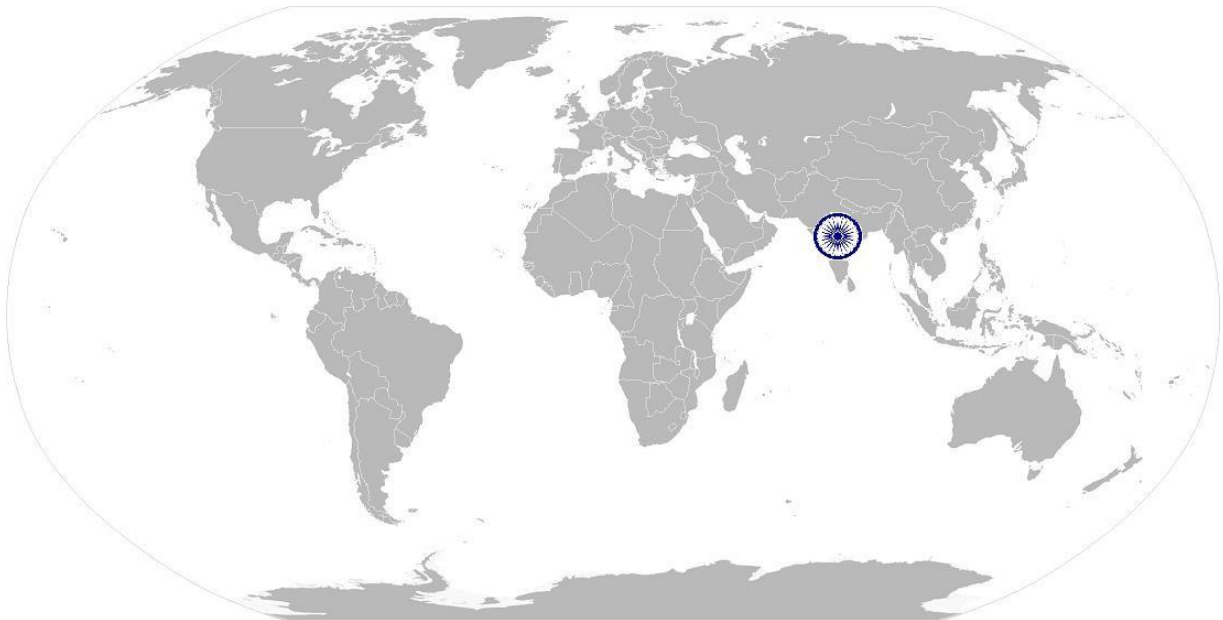
NOS Version Control

NOS Code	TEL/N6301		
Credits NSQF	TBD	Version number	1.0
Industry	Telecom	Drafted on	02/05/2013
Industry Sub-sector	Network Managed Services	Last reviewed on	29/04/2015
		Next review date	31/05/2017



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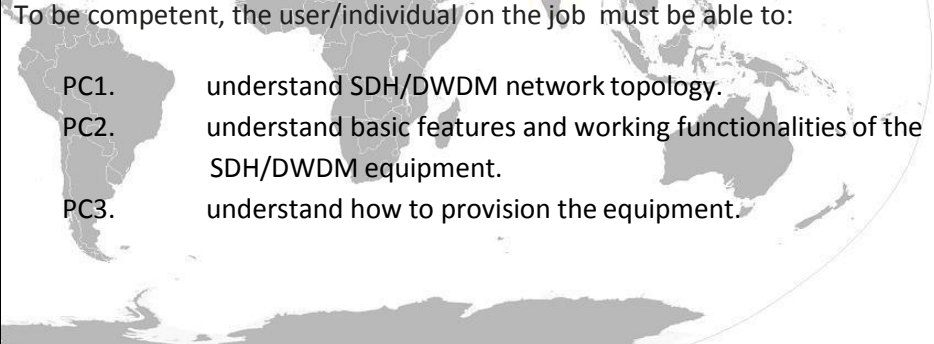


Overview

This unit is about carrying out commissioning of SDH and DWDM equipment for the sites where equipment installation and site acceptance testing has been successfully completed.

TEL /N6302

Commissioning of SDH and DWDM equipment

National Occupational Standard	Unit Code	TEL /N6302
	Unit Title (Task)	Commissioning of SDH and DWDM equipment.
	Description	This unit provides standard guidelines for commissioning of SDH and DWDM equipment.
	Scope	<p>This unit/task covers the following:</p> <ul style="list-style-type: none"> • Understanding Network topology and SDH/DWDM equipment provisioning under commissioning. • Developing commissioning plans and test procedures. • Configuring the equipment as per the commissioning plan. • Test effectiveness and close activity. • Report and Record. 
Performance Criteria(PC)		
Element	Performance Criteria	
Understand Network topology and Equipment Provisioning	<p>To be competent, the user/individual on the job must be able to:</p> <p>PC1. understand SDH/DWDM network topology.</p> <p>PC2. understand basic features and working functionalities of the SDH/DWDM equipment.</p> <p>PC3. understand how to provision the equipment.</p> 	
Develop commissioning plan and test Procedure	<p>To be competent, the user/individual on the job must be able to:</p> <p>PC1. develop step by step commissioning plan for the equipment.</p> <p>PC2. document the commissioning guideline in specified format.</p> <p>PC3. develop Test procedure for the commissioned equipment.</p> <p>PC4. document the test procedure guidelines.</p> <p>PC5. maintain and update site specific document.</p>	
Configure equipment as per guideline	<p>To be competent, the user/individual on the job must be able to:</p> <p>PC1. verify power cable and switch it on.</p> <p>PC2. configure the equipment as per commissioning guide.</p> <p>PC3. Verify the configuration checklist as per commissioning guide.</p>	

TEL /N6302

Commissioning of SDH and DWDM equipment

Test Effectiveness and close activity	<p>To be competent, the user/individual on the job must be able to:</p> <p>PC1. test the equipment as per the guidelines with the help of PDH and SDH test sets.</p> <p>PC2. update the test report as per the test result.</p> <p>PC3. ensure completion of administrative jobs like site clearance, return of test equipment.</p>
Report and Record	<p>To be competent, the user/individual on the job must be able to:</p> <p>PC1. ensure that documents that are required to be updated are identified and updated.</p> <p>PC2. ensure that documents are available to all appropriate authorities to inspect.</p>
Knowledge and Understanding (K)	
A. Organizational Context (Knowledge of the company / organization and its processes)	<p>The user/individual on the job needs to know and understand:</p> <p>KA1. risk and impact of not following defined procedures/work instructions.</p> <p>KA2. escalation matrix for reporting identified incidents, troubles and/or emergencies e.g. system failures, fire and power failures.</p> <p>KA3. types of documentation in organization and importance of the same.</p> <p>KA4. records to be maintained and implication of non-maintenance of the same.</p> <p>KA5. knowledge of spare management and repair and return process of faulty equipments.</p> <p>KA6. SHE and OHS guidelines and regulations as per company's norms.</p> <p>KA7. protection equipment (anti-static bands, anti-static packaging, appropriate insulations) that are required to be used.</p> <p>KA8. first aid requirements in case of electrical shocks, cuts, fall from height and other common injuries.</p> <p>KA9. electrical and chemical related hazards and precautionary measures.</p> <p>KA10. usage of safety equipments.</p>
B. Technical Knowledge	<p>The user/individual on the job needs to know and understand:</p> <p>KB1. PDH and SDH technology.</p> <p>KB2. limitations of PDH.</p> <p>KB3. advantages of SDH.</p> <p>KB4. mapping and multiplexing technology of SDH.</p> <p>KB5. optical Add-Drop Multiplexers.</p> <p>KB6. optical Cross-Connects.</p> <p>KB7. working principles of SDH and DWDM technology.</p> <p>KB8. architecture and application of a DWDM network.</p>

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Commissioning of SDH and DWDM equipment

	<p>KB9. key components of DWDM systems.</p> <p>KB10. DWDM amplifiers, MDU units, RODAM features and configurations.</p> <p>KB11. key considerations related to the deployment of DWDM.</p> <p>KB12. basic equipment features and application.</p> <p>KB13. optical Fiber transmission.</p> <p>KB14. login cables (RJ45, RS232 and Hi –Speed USB) for different sit equipment.</p> <p>KB15. functionality of test equipment, line tester, Ethernet tester, VSWR meter, RF power meter, Optical meter etc.</p>
Skills (S) (Optional)	
A. Core Skills/ Generic Skills	Writing Skills,
	The user/ individual on the job needs to know and understand how to:
	<p>SA1. write communication email as and when required.</p> <p>SA2. write commissioning report as per the specified report format.</p>
	Reading Skills
	The user/individual on the job needs to know and understand how to:
	<p>SA3. read and interpret instruction manuals.</p> <p>SA4. read and interpret alarms.</p>
	Oral Communication (Listening and Speaking skills)
	The user/individual on the job needs to know and understand how to:
	<p>SA5. explain complex design and concepts in non-technical language.</p> <p>SA6. communicate with supervisor properly.</p> <p>SA7. provide advice and guidance to peers and juniors.</p>
B. Professional Skills	Equipment operating skills
	The user/individual on the job needs to know and understand how to:
	<p>SB1. operate active SDH and DWDM equipment installed at sites.</p> <p>SB2. operate equipment specific software like Network Element System (NES).</p> <p>SB3. connect appropriate login cables (RJ45, RS232, High Speed USB) to logon to the core nodes.</p>

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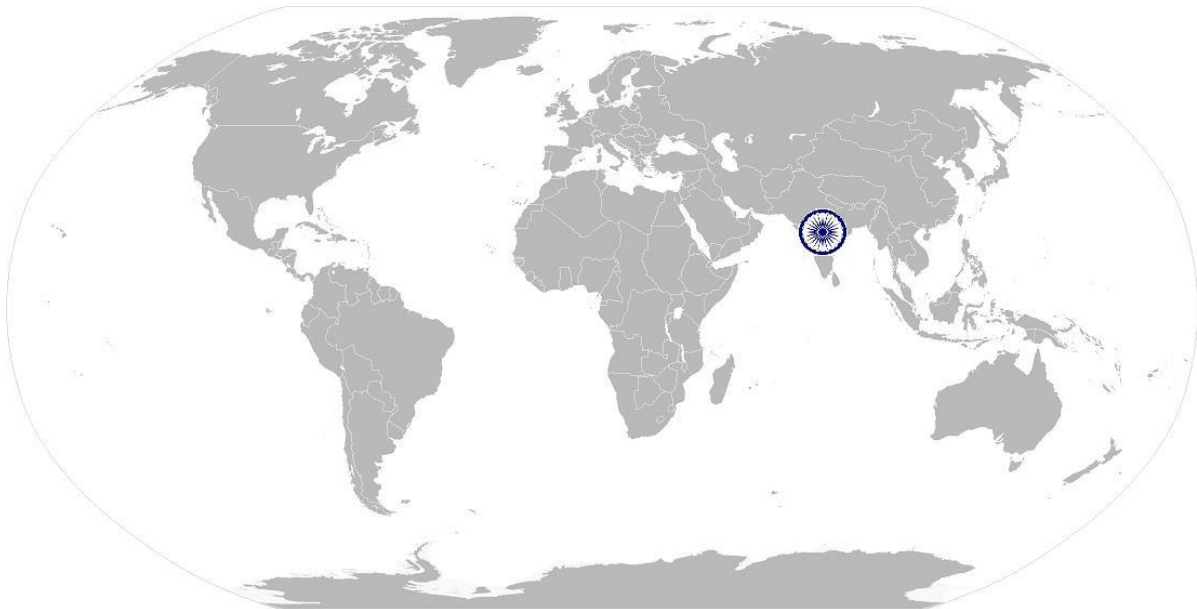
Commissioning of SDH and DWDM equipment

	Technical interpretation skills
	The user/individual on the job needs to know and understand how to:
	SB4. interpret SDH, PDH test sets test results to localize faults and undertake appropriate steps to rectify the same following troubleshooting guide.
	SB5. analyze service impact of the faults to prioritize actions on alarms.
	Decision Making
	The user/individual on the job needs to know and understand how to:
	SB6. decide if commissioning needs to be halted under critical circumstances and report to relevant authority.
	Plan and Organize
	The user/individual on the job needs to know and understand how to:
	SB7. prioritize and execute tasks in high-pressure environment. SB8. multitask by handling multiple tasks and completing them successfully with due timeline. SB9. use and maintain resources efficiently and effectively. SB10. be flexible and accept changes in job requirements, schedules or work environments.
CustomerCentricity	
The user/individual on the job needs to know and understand how to:	
SB11. communicate with the customer professionally yet providing them relevant information. SB12. ask for any help or assistance if needed.	
Problem solving skills	
The user/individual on the job needs to know and understand how to:	
SB13. solve error message/report that might arise during provisioning. SB14. utilize appropriate communication channels to escalate unresolved problems to relevant personnel.	
Analytical Thinking	
The user/individual on the job needs to know and understand how to:	
SB15. think through to address complex problems that might arise during commissioning. SB16. source technical information by researching enterprise website oZ	

TEL /N6302

Commissioning of SDH and DWDM equipment

	manufacturer's technical documentation.
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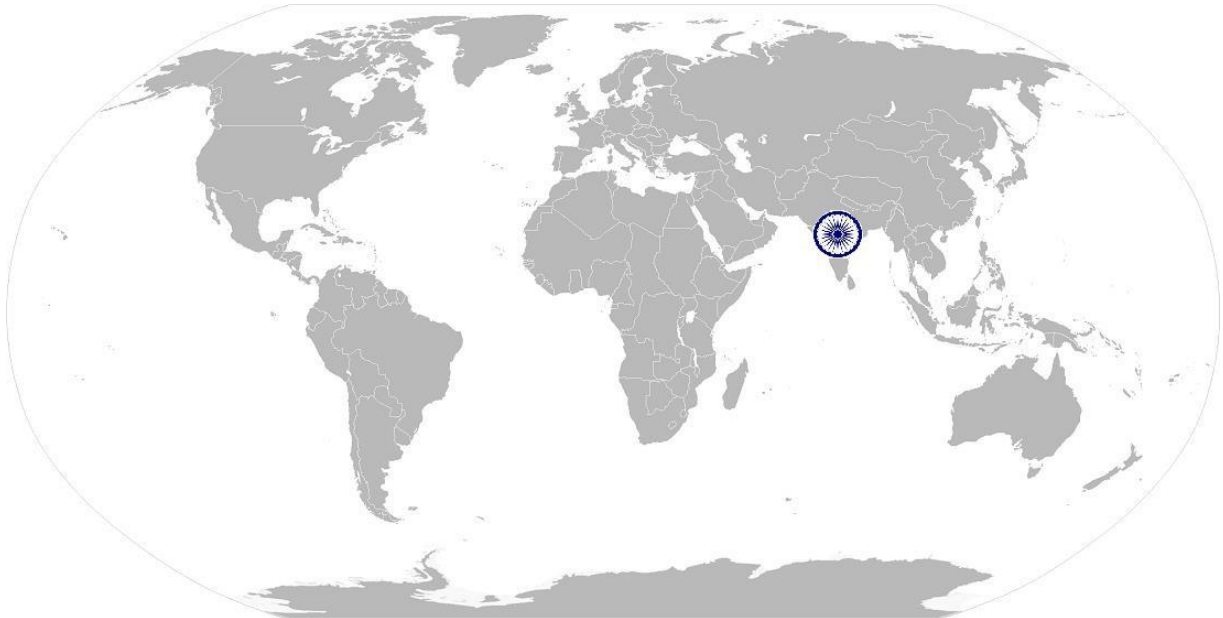


TEL /N6302

Commissioning of SDH and DWDM equipment

NOS Version Control

NOS Code	TEL/N6302		
Credits NSQF	TBD	Version number	1.0
Industry	Telecom	Drafted on	02/05/2013
Industry Sub-sector	Network Managed Services	Last reviewed on	29/04/2015
		Next review date	31/05/2017



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PERFORMANCE CRITERIA

Job Role : Installation Engineer - SDH & DWDM
Qualification Pack : TEL/Q6300
Sector Skill Council : Telecom

- Criteria for assessment for each Qualification Pack will be created by the Sector Skill Council. Each Performance Criteria (PC) will be assigned marks proportional to its importance in NOS. SSC will also lay down proportion of marks for Theory and Skills Practical for each PC.
- The assessment for the theory part will be based on knowledge bank of questions created by the SSC.
- Individual assessment agencies will create unique question papers for theory and skill practical part for each candidate at each examination/training center.
- To pass the Qualification Pack, every trainee should score a minimum of 40% in every NOS and overall 50% pass percentage.
- In case of successfully passing only certain number of NOS's, the trainee is eligible to take subsequent assessment on the balance NOS's to pass the Qualification Pack.

Assessment Outcome	Assessment Criteria	Total Mark (200+100)	Out Of	Theory	Skills Practical		
TEL/N6300 Verify shipment	PC1. ensure all line items required for installation is available in the shipment and matches with Bill of Material (BOM)	100	2	2	0		
	PC2. ensure availability of installation kit required for the installation as mentioned in installation guide.		1	1	0		
	PC3. access installation plan from the Planning team.		1	1	0		
	PC4. recommends any modifications in installation plan that might be needed.		7	5	2		
	PC5. verify availability of adequate installation Racks in the site.		1	1	0		
	PC6. determines if any additional equipment, accessories are needed to complete the job.		2	2	0		
	PC1. understand installation plan.		5	5	0		
	PC2. ensure proper order and sequence of equipment is maintained in the installation Rack as per the installation plan.		5	3	2		
	PC3. ensure adequate gap is maintained in between two equipment in the rack as per installation plan.		2	1	1		
	PC4. ensure adequate space is available for cable routing.		1	0	1		
Undertake Installation as per guidelines	PC5. ensure Power and traffic cables are connected to the installed equipment.	100	2	1	1		
	PC6. ensure all installation guidelines are followed for the installation.		5	4	1		
	PC1. identify right MCBs to be used at the rack for the installation as per power consumption of the equipment mentioned in installation guide.		4	1	3		
	PC2. identify -48V DC, OV and Ground Point in MCB and equipment in case of DC power supply.		5	2	3		
	PC3. identify optical patch cords and electrical cables used for telecom equipment.		4	1	3		
	PC4. connect and route power cable properly.		3	1	2		
	PC5. understand advantages and disadvantages of different types of cables.		5	5	0		
	PC6. connect and route traffic cable properly.		3	1	2		
	PC7. distinguish different types of connectors for appropriate cables.		4	2	2		
	PC8. take precautions to avoid damages for cables and connectors during connecting and disconnecting.		4	2	2		
Connect Power and Traffic cable	PC9. understand the requirement and process of cleaning of optical fiber connectors with isopropyl alcohol/appropriate cleaning agent during installation.	100	4	2	2		
	PC10. mark traffic cables with appropriate printed stickers.		2	1	1		
	PC1. prepare installation report in specified format.		2	1	1		
	PC2. ensure all relevant information is provided in installation report.		1	1	0		
	PC3. ensure the installation report is signed by appropriate authority as mentioned in installation plan.		1	0	1		
	PC4. communicate installation progress to the Project Manager.		2	1	1		
	PC5. ensure that documents that are required to be updated are identified and updated.		2	1	1		
	PC6. ensure that documents are available to all appropriate authorities to inspect.		2	1	1		
	PC1. ensure compliance with the site risk control, OHS, environmental and quality requirements as per company's norms.		6	5	1		
	PC2. ensure that work is carried out in accordance to the level of competence and legal requirements.		5	5	0		
Health and Safety	PC3. ensure that sites are periodically assessed for health and safety risk as per company's guidelines.	100	2	2	0		
	PC4. ensure that ESD devices like anti-static bands are appropriately used as required.		1	1	0		
	PC5. ensure compliance to health and safety guidelines both contractually and on site by the third party vendors and infra technicians.		2	2	0		
	PC6. ensure availability of first aid box at site.		1	1	0		
	PC7. ensure escalation of safety incidents to relevant authorities as per GUIDELINES		1	1	0		
				100	65	35	
	TEL/N6301 Develop site acceptance testing plan and test Procedure		PC1. develop step by step Acceptance Testing plan for the equipment.	100	10	5	5
PC2. document the plan guideline in specified format.		10	3		7		
PC3. get the prepared document verified from appropriate authority.		1	0		1		
PC4. incorporate necessary feedback points to the test plan and guidelines.		2	0		2		
PC5. maintain and update the Acceptance Testing document.		2	2		0		
PC1. verify power connectivity and switch on the power to the equipment.		9	2		7		
PC2. configure the equipment step by step following Acceptance Testing guidelines document.		9	2		7		
PC3. verify the configuration checklist as per AT document.		8	3		5		
PC1. arrange printed stickers to label equipment ports.		3	2		1		
PC2. label port number appropriately as per Acceptance Testing (AT) reference guideline.		4	2		2		
Configure equipment as per guideline	PC3. ensure that label clarifies the connectivity between two ends of a cable.	100	2	1	1		
	PC1. test the equipment as per the guidelines with the help of PDH and SDH test sets.		20	10	10		
	PC2. update the test report as per the test result.		5	5	0		
	PC3. ensure completion of administrative jobs like site clearance, return of test equipment.		5	5	0		
	PC1. document site acceptance testing as per AT specified format.		7	5	2		
	PC2. ensure that documents that are required to be updated are identified and updated.		2	2	0		
	PC3. ensure that documents are available to all appropriate authorities to inspect.		1	1	0		
			100	50	50		
TEL/N6302 Understand Network topology and Equipment Provisioning	PC1. understand SDH/DWDM network topology.	100	10	10	0		
	PC2. understand basic features and working functionalities of the SDH/DWDM equipment.		20	10	10		
	PC3. understand how to provision the equipment.		20	10	10		
Develop commissioning plan and test Procedure	PC1. develop step by step commissioning plan for the equipment.	100	5	5	0		
	PC2. document the commissioning guideline in specified format.		2	2	0		
	PC3. develop Test procedure for the commissioned equipment.		3	3	0		
	PC4. document the test procedure guidelines.		2	2	0		
	PC5. maintain and update site specific document.		3	3	0		
Configure equipment as per guideline	PC1. verify power cable and switch it on.	100	5	2	3		
	PC2. configure the equipment as per commissioning guide.		7	2	5		
	PC3. Verify the configuration checklist as per commissioning guide.		7	2	5		
Test Effectiveness and close activity	SD1. test the equipment as per the guidelines with the help of PDH and SDH test sets.	100	10	2	8		
	PC2. update the test report as per the test result.		2	1	1		
	PC3. ensure completion of administrative jobs like site clearance, return of test equipment.		2	2	0		
	PC1. ensure that documents that are required to be updated are identified and updated.		1	1	0		
Report and Record	PC2. ensure that documents are available to all appropriate authorities to inspect.	100	1	1	0		
				100	58	42	